ABSTRACT

iPusnas is a digital library application presented by the National Library of the Republic of Indonesia (Perpusnas) that aims to make it easier for the public to access all reading materials in the National Library as a form of innovative change from conventional libraries to digital libraries to answer the challenges of changing times by utilizing the development of communication technology. The purpose of this study was to measure the satisfaction level of iPusnas users using the End User Computing Satisfaction method with five dimensions as variables, namely Content, Accuracy, Format, Ease of Use, and Timeliness, and Variable Overall Answer (User Satisfaction). This test uses a Validity Test and a Reliability Test on each and all variables, using a significance level of 5% at the 30th degree of freedom (df), with the test results being valid with the condition that R-count > R-table, and reliable with the condition that the calculated Alpha value > the specified Cronbach's Alpha value (0.700). The results of calculations and analysis show that the users (users) of iPusnas agree (satisfied) with the content dimension, and strongly agree (very satisfied) with the dimensions of accuracy, format, ease of use, timeliness, and overall features of the iPusnas application from the user side.

Bibliography (2014-2022)