

ABSTRACT

Jihan Alya Putri. 10820358.

The Influence of News Reporting and Information Quality Regarding the Dismissal of the Chief Justice of the Constitutional Court, Anwar Usman, in online Mass Media on the Public Trust of Tangerang City Residents in the Constitutional Court

Keywords: News Reporting, Information Quality, Public Trust, Constitutional Court, S-O-R Theory

(xiii + 104 + Appendices)

The Constitutional Court (MK) plays a crucial role in upholding the constitution and the rule of law in Indonesia. However, public trust in the MK has become a critical issue, especially after the dismissal of the Chief Justice of the MK, Anwar Usman, which received widespread attention in online media. In this context, the news coverage and quality of information presented by online media can influence public trust in the MK. This research aims to analyze the influence of news coverage and information quality regarding the dismissal of MK Chief Justice Anwar Usman in online media on public trust in the MK among the residents of Tangerang City. The study uses a quantitative approach with the S-O-R (Stimulus-Organism-Response) theory as the theoretical framework. Variable X1 (News Coverage) includes five indicators: news must be current, objective, concise and clear, complete, and accurate. Variable X2 (Information Quality) includes four indicators: accurate, timely, relevant, and complete. Meanwhile, Variable Y (Public Trust) is measured through four indicators: integrity, competence, loyalty, and transparency. The results of the study show that news coverage has only a minor influence, accounting for 7.2%, or is not significant in affecting public trust. On the other hand, information quality has a significant influence of 14.1%. Simultaneously, news coverage and information quality collectively influence public trust by 14.4%, with information quality having the dominant impact.

Bibliography (2003-2024)