

## ABSTRACT

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**Penggunaan Aplikasi WhatsApp dalam Interaksi Keluarga ( Studi pada Orang tua dan Anak Remaja Akhir )**

*Keyword : WhatsApp Application, Family Interaction, Teenager, Parents*

*( vii + 52 + Appendices)*

*The sophistication contained in mobile phones themselves has now developed rapidly, which previously only provided telephone features and short message service (SMS) but have now developed into smartphones that have the sophistication of one of the applications that is in great demand by all Indonesian people, namely the WhatsApp application. Interactions that were initially carried out face-to-face are now starting to be replaced by interactions with WhatsApp. The purpose of this study was to determine the use of the WhatsApp application in family interactions. This study used qualitative research methods by collecting data using interviews, observation and documentation. The theory used is the Interpersonal Needs Theory with the assumption that humans have inclusive needs, control and affection. The results of this study indicate that the whatsapp application in family interaction is very useful for providing information and as a medium of long-distance communication and has positive and negative impacts in terms of social relations, and media functions, namely the information function, educational function and entertainment function. The use of the WhatsApp application in family interaction is used mainly for long-distance conditions, in this condition they tend to choose to interact via WhatsApp because it has a higher effectiveness.*

*Bibliography (1997-2022)*