

## **ABSTRACT**

Tri Rahmanto, 92214166.

The Development Of A Document Management System Example Of The Customers Signature and Other Documents At Conventional Bank By Using ECM Concept.

Thesis. Business Information Systems. Magister of Technology and Engineering. University of Gunadarma. 2017.

Keywords : System, ECM, IBM, Waterfall.

(xxii + 169 + Appendix)

This study describes the development process of the document management system is an example of the customer's signature and other documents in one of the conventional banks. Development of this system aims to replace the old system is still manual. The document management system instance the customer's signature and other documents intended for the verification of the customer's signature and other documents. In such systems will apply the concept of ECM (Enterprise Content Management) is a DMS (Document Management System). To facilitate the use, web-based system created. The collection of data can be obtained directly from the research subjects. System development methodology used is in accordance with the waterfall for the project. Making the system uses the IBM FileNet product and Workflow integrated with IBM Content Navigator. The process of custom systems using Eclipse as an editor to write a script Java, JavaScript and HTML. System testing is done directly by the user who will use the system in order to obtain objective results. Results of tests performed by the user stated that the new system has been appropriate. With these results, the system will be used directly by the user to replace the old system.

Bibliography (1995-2016)