

## **ABSTRACT**

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### ***RISK CONTROL ANALYSIS OF PRIMARY CARE APPLICATION EVALUATION RESULTS USING THE PIECES FRAMEWORK APPROACH IN PRIMARY HEALTH FACILITIES WORK AREAS OF THE SOCIAL SECURITY ORGANIZING AGENCY (BPJS) HEALTH DEPOK BRANCH***

*The National Health Insurance Program (JKN) is organized by Health BPJS focusing on health by using the Health BPJS to provide optimal health services. Therefore, primary health care services must be maintained in quality. To find out whether information regarding primary health information, namely Primary Care applications located in the Depok BPJS Health work area, will be carried out with the best quality, so the activities of the information system are needed. Evaluation is in the form of activities aimed at realizing what is done by using instruments and results to find conclusions, so that problems can arise. The priority is compilation of conclusions from the lowest predicate. Audit systems produce, can be done with several analysis models. In this study, PIECES Framework analysis will be used model, because it is a tool in analysing computer-based information systems, where various factors can be used to analyse such performance, such as performance, information, economy, control, efficiency, and service are needed. By using PIECES as a system analysis tool, appropriate information systems, diagrams and diagrams can be used easily using diagrams that can be used to develop BPJS Health.*

**Keywords:** *BPJS Primary Care Health Applications, PIECES, Fishbone, Pareto, Risk Control*

*(xiv + 61 + 3 appendices + 29 images + 15 tables)*

*Bibliography (2004-2017)*