

ABSTRACT

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In a company, warehouse is one of the important part from all logistics. This position unit has big impact to smooth mechanism with other activities in one unity. Warehouse has important role to support success company in achieve goals because in this warehouse occurs receiving process, storage, picking, movement and delivery of goods.

To process this activity needed warehouse operational activity and needed one system to support all aspect which related process warehouse specifically using warehouse application with the name is SAP WM.

SAP WM used to support warehouse activity starting from receiving, storage, picking, movement, and delivery of goods. WM application gives facility, automatic support in all movement process and maintain the current stock in warehouse complex.

Method used in this research is using questioner with ask series written questions with related parties and analyze the result. From the result of questioner gotten with using SAP WM, inventory process flow in warehouse can do in fast, accurate, and easy as big as 68,33% including user an easy to use SAP WM so can do warehouse activities starting from receiving, storage, picking, movement and delivery of goods, while 31,67% including user difficult use SAP WM dan should be follow first training. Besides that, SAP WM also effective as big as 45% for Receiving and 43% for Picking compared to other plant and can optimize material flow with strategy in used.

(Bibliography 2005-2012)